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Upgrading firmware

If a WAN connection is used to upgrade the firmware, check that **Preferences > Connection > Firmware Upgrade** is set correctly.

NOTE: If you are using a single Envoy SmartLink unit or multiple daisy-chained units in the WAN, you do not need to select the **Over WAN** check box.

To upgrade firmware in the transceiver:

- Connect the transceiver to the computer.
- Click on  (**Firmware Upgrade**) in the **Transceiver** group.
- Navigate to the folder on the computer in which the firmware package is stored.
- Click on **Program**.
- Follow the prompts in TPS and on the control point to restart, upgrade and reboot the transceiver system.

Related links:

[Connecting the transceiver to the computer via USB on page 81](#)

[Connecting the transceiver to the computer via Ethernet on page 84](#)

[Setting the type of connection for a firmware upgrade on page 37](#)