

# SERVICE BULLETIN

**BULLETIN NUMBER:** SB-0058  
**REVISION:** 02  
**DATE:** JUNE 2017

**PRODUCT DESCRIPTION:** UIC-5 Interoperability With MT4E Transmitter Modules

**DE REFERENCE / ECO:** WR 4898 / CO 7104

**PRODUCTS AFFECTED:**

Model Number(s):
• UIC-5-00 – referenced as “UIC-5”
• All VT-4E products
• All UT-4E products

**CAUSE / SYMPTOMS:** UIC-5 fails to key up transmitter module.

**SOLUTION:** Transmitter firmware must be upgraded to version 2.10.4 and newer.  
See the following web page for the transmitter current release firmware:  
<https://codancomms.com/support/software-firmware/mt-4e-transmitter-firmware>  
This web page contains the Firmware Flashing Utility:  
<https://codancomms.com/support/software-firmware/firmware-flashing-software>

**PROCEDURE:**

1. Download the latest transmitter firmware and the Firmware Flashing software from the Codan website ([www.codancomms.com](http://www.codancomms.com))
2. Connect your computer to the transmitter, using the standard mini-USB cable for programming the modules.
3. Click the **OPEN** icon.
4. Select the firmware file downloaded in Step 1.
5. Click **Program**.

The module is updated.

**RETURN REQUESTS:** To obtain an RMA number and shipping instructions, please contact the Codan service department at 1-800-664-4066 or [lmrservice@codancomms.com](mailto:lmrservice@codancomms.com).

**REVISION HISTORY:**

Rev	Date	Description
1-0-0	Jun 2017	First Release
02	Jan 2019	Update Codan logo and version format and numbering



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